

Childcare Face to Face Training 3

CET	Group	Topic	Room
08:30-09:00	All	Welcome to TUI, Introduction, Info Points & Training expectations	Business Centre
09:00 – 09:45	All	Concept Overview	Business Centre
09:45 – 10:15	All	Meet your Trainers Uniform Standards	Business Centre
10:15 – 10:45	All	Coffee Break	
10:45-12:45	All	Trainers Running a session - Practical	Business Centre
12:45 – 13:45	All	Lunch	
13:45 – 15:45	1 2	Setting the experience, Getting into character, Importance of signing in & out	Business Centre 2 Business Centre 1
12:45-13:45	All	Lunch	Restaurant
13:45-15:45	1 2	Setting the experience - (Energiser) - Importance of signing in & out	Business Centre 2 Business Centre 1
15:45-16:00	All	Coffee Break	
16:00-17:15	1 2	Summary of the day & Preparation for practical/Do's Don't's	Business Centre 2 Business Centre 1
17:15 - 17:45	All	Break	
17:45-18:30	All	Mini Disco / Meet Bamse	Conference Room



Live Happy

31.03.2022

Childcare Face to Face Training 3
Group 1 TKC & TBSE

CET	Group	Topic	Room
08:00 – 14:00	1	First Aid	Conference
14:00 – 14:45	1	Family Fun	Business Centre 2
14:45 – 15:45	1	High Performing Team/Working in an international Team	Business Centre 2
15:45 – 16:15	1	Preparation for Practical	Business Centre 2
16:15 – 16:30	1	Coffee Break	Business Centre 2
16:30 – 19:15	1	Running a Session Practical	Business Center 2



01.04.2022

Childcare Face to Face Training 3
Group 2: TBFF



CET	Group	Topic	Room
09:00-10:00	2	Family Fun	Business Centre 1
10:00-11:00	2	High Performing Team/Working in an international Team	Business Center1
11:00 – 11:15	2	Coffee Break	
11:15-13:00	2	Running a Session - Practical	Business Centre 1
13:00 – 14:00	2	Lunch	
14:00 – 14:45	2	Running a Session - Practical	Business Center 1
14:45 – 15:00	1	Coffee Break	Business Center 1
15:00 – 21:00	1	First Aid	Conference Centre

01.04.2022

Childcare Face to Face Training 3

CET	Group	Topic	Room
09:00 – 10:00	All	Parent & Baby Wellbeing	Conference Centre
10:00 – 11:00	1 2	Family Fun - Practical Baby Club Paperwork	Business Centre
11:00-11:15	All	Coffee Break	Business Centre
11:15 – 12:45	All	Communication with guests / Customer service Role Play scenarios / Dealing with complaints / Importance of the focus on children	Business Centre
12:45 - 13:45	All	Lunch	
13:45 – 15:15	All	Drama Workshop	Business Centre
15:15 – 15:45	All	WECARE	Business Centre
15;45 – 16:00	All	Coffee Break	Business Centre
16:00 – 17:30	All	Q&A/Training Close	Business Centre
19:30		Gala Dinner	Restaurant



02.04.2022