

Childcare Face to Face Training  
Group 1



| CET         | Topic   | Room                              |
|-------------|---|-----------------------------------|
| 08:30-09:15 | Welcome to TUI, Introduction, Info Points & Training expectations | Business Center A / B             |
| 09:30-10:30 | Generic Concept Overview  | Business Center A                 |
| 10:30-10:45 | Coffee Break  |                                   |
| 10:45-11:30 | Family Fun style Activity/Theory                                  | Business Center A                 |
| 11:45-12:45 | Running a session – Trainers / structure / How to plan a session  | Business Center<br>Football Pitch |
| 12:45-13:45 | Lunch   | Restaurant                        |
| 13:45-14:15 | Qualification Introduction  | Business Center A                 |
| 14:15-14:45 | End of day Summary  | Business Center A                 |
| 14:45-15:00 | Coffee Break  |                                   |
| 15:00-21:00 | First Aid   | Business Center A                 |

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Childcare Face to Face Training  
Group 2



| CET         | Topic   | Room                                |
|-------------|---|-------------------------------------|
| 08:30-09:15 | Welcome to TUI, Introduction, Info Points & Training expectations | Business Center A / B               |
| 09:30-10:30 | Generic Concept Overview  | Business Center B                   |
| 10:30-10:45 | Coffee Break  |                                     |
| 10:45-11:30 | Family Fun style Activity/Theory                                  | Business Center B<br>Football Pitch |
| 11:45-12:45 | Running a session – Trainers / structure / How to plan a session  | Business Center B<br>Football Pitch |
| 12:45-13:45 | Lunch   | Restaurant                          |
| 13:45-15:45 | Setting the experience - (Energiser) & Paperwork                  | Business Center B                   |
| 15:45-16:00 | Coffee Break  |                                     |
| 16:00-17:30 | Summary of the day - Dressing up - Running the Session            | Business Center B                   |
| 17:30-17:45 | Coffee Break  |                                     |
| 17:45-18:30 | Mini Disco / Meet Bamse   | Disco                               |
| 18:30-21:00 | Dinner  | Restaurant                          |

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Childcare Face to Face Training  
Group 3



| CET         | Topic   | Room                      |
|-------------|---|---------------------------|
| 08:30-09:15 | Welcome to TUI, Introduction, Info Points & Training expectations | Business Center A / B     |
| 09:30-10:30 | Generic Concept Overview  | TV Room                   |
| 10:30-10:45 | Coffee Break  |                           |
| 10:45-11:30 | Family Fun style Activity/Theory                                  | TV Room<br>Football Pitch |
| 11:45-12:45 | Running a session – Trainers / structure / How to plan a session  | TV Room<br>Football Pitch |
| 12:45-13:45 | Lunch   | Restaurant                |
| 13:45-15:45 | Setting the experience - (Energiser) & Paperwork                  | TV Room                   |
| 15:45-16:00 | Coffee Break  |                           |
| 16:00-17:30 | Summary of the day - Dressing up - Running the Session            | TV Room                   |
| 17:30-17:45 | Coffee Break  |                           |
| 17:45-18:30 | Mini Disco / Meet Bamse   | Disco                     |
| 18:30-21:00 | Dinner  | Restaurant                |

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Childcare Face to Face Training  
Group 4



| CET         | Topic   | Room                              |
|-------------|---|-----------------------------------|
| 08:30-09:15 | Welcome to TUI, Introduction, Info Points & Training expectations | Business Center A / B             |
| 09:30-10:30 | Generic Concept Overview  | Youngsters Room                   |
| 10:30-10:45 | Coffee Break  |                                   |
| 10:45-11:30 | Family Fun style Activity/Theory                                  | Youngsters Room<br>Football Pitch |
| 11:45-12:45 | Running a session – Trainers / structure / How to plan a session  | Youngsters Room<br>Football Pitch |
| 12:45-13:45 | Lunch   | Restaurant                        |
| 13:45-15:45 | Setting the experience - (Energiser) & Paperwork                  | Youngsters Room                   |
| 15:45-16:00 | Coffee Break  |                                   |
| 16:00-17:30 | Summary of the day - Dressing up - Running the Session            | Youngsters Room                   |
| 17:30-17:45 | Coffee Break  |                                   |
| 17:45-18:30 | Mini Disco / Meet Bamse   | Disco                             |
| 18:30-21:00 | Dinner  | Restaurant                        |

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Group 5



| CET         | Topic   | Room                     |
|-------------|---|--------------------------|
| 08:30-09:15 | Welcome to TUI, Introduction, Info Points & Training expectations | Business Center A / B    |
| 09:30-10:30 | Generic Concept Overview  | Saloon                   |
| 10:30-10:45 | Coffee Break  |                          |
| 10:45-11:30 | Family Fun style Activity/Theory                                  | Saloon<br>Football Pitch |
| 11:45-12:45 | Running a session – Trainers / structure / How to plan a session  | Saloon<br>Football Pitch |
| 12:45-13:45 | Lunch   | Restaurant               |
| 13:45-15:45 | Setting the experience - (Energiser) & Paperwork                  | Saloon                   |
| 15:45-16:00 | Coffee Break  |                          |
| 16:00-17:30 | Summary of the day - Dressing up - Running the Session            | Saloon                   |
| 17:30-17:45 | Coffee Break  |                          |
| 17:45-18:30 | Mini Disco / Meet Bamse   | Disco                    |
| 18:30-21:00 | Dinner  | Restaurant               |

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| CET         | Group | Topic   | Room                     |
|-------------|-------|---|--------------------------|
| 09:00-10:00 | 1     | Running a session Prep time                           | TV Room                  |
| 10:00-10:45 | 1     | Setting the experience - (Energiser) & Paperwork      | TV Room                  |
| 10:45-11:00 | 1     | Coffee Break  |                          |
| 11:00-12:00 | 1     | Setting the experience - (Energiser) & Paperwork      | TV Room                  |
| 12:00-13:15 | 1     | High Performing Team/Working in an international Team | TV Room                  |
| 13:15-14:15 | 1     | Lunch   | Restaurant               |
| 14:15-15:00 | 1     | Do's & Don'ts   | TV Room / Football Pitch |
| 15:00-15:15 | 1     | Coffee Break  |                          |
| 15:15-18:15 | 1     | Running a session - Practical                         | TV Room                  |
| 18:15-18:30 | 1     | Break   |                          |
| 18:30-21:00 | 1     | Dinner  | Restaurant               |



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Childcare Face to Face Training  
Group 2

| CET         | Group | Topic                         | Room                       |
|-------------|-------|-------------------------------|----------------------------|
| 08:00-14:00 | 2     | First Aid + Lunch             | Conference Room            |
| 14:00-15:00 | 2     | High Performing Team          | Saloon                     |
| 15:00-15:45 | 2     | Do's & Don'ts                 | Saloon                     |
| 15:45-16:00 | 2     | Coffee Break                  |                            |
| 16:00-18:30 | 2     | Running a session - Practical | Saloon /<br>Football Pitch |
| 18:30-21:00 | All   | Dinner                        | Restaurant                 |



Live Happy

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Childcare Face to Face Training  
Group 3

| CET         | Group | Topic   | Room                       |
|-------------|-------|---|----------------------------|
| 09:00-10:00 | 3     | High Performing Team/Working in an international Team | Salon                      |
| 10:00-10:45 | 3     | Do's & Don'ts   | Salon                      |
| 10:45-11:00 | 3     | Coffee Break  |                            |
| 11:00-12:45 | 3     | Running a session - Practical                         | Saloon /<br>Football Pitch |
| 12:45-13:45 | 3     | Lunch   | Restaurant                 |
| 13:45-14:45 | 3     | Running a session - Practical                         | Football Pitch             |
| 14:45-15:00 | 3     | Coffee Break  |                            |
| 15:00-21:00 | 3     | First Aid + Dinner                                    | Conference Room            |



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Childcare Face to Face Training  
Group 4

| CET         | Group | Topic   | Room                             |
|-------------|-------|---|----------------------------------|
| 09:00-10:00 | 4     | High Performing Team/Working in an international Team | Youngsters Room                  |
| 10:00-10:45 | 4     | Do's & Don'ts   | Youngsters Room                  |
| 10:45-11:00 | 4     | Coffee Break  |                                  |
| 11:00-12:45 | 4     | Running a session - Practical                         | Youngsters Room / Football Pitch |
| 12:45-13:45 | 4     | Lunch   | Restaurant                       |
| 13:45-14:45 | 4     | Running a session - Practical                         | Youngsters Room / Football Pitch |
| 14:45-15:30 | 4     | Parent & Baby - Little Splashers                      | Babypool                         |
| 15:30-15:45 | 4     | Coffee Break  |                                  |
| 16:00-16:45 | 4     | Baby Club - Additional Paperwork, Running a session   | Youngsters Room / Disco          |
| 16:45-17:00 | 4     | Coffee Break  |                                  |
| 17:00-17:45 | 4 & 5 | Qualification Introduction / Registration             | Youngsters Room / Disco          |
| 17:45-18:30 | 4     | Break   |                                  |
| 18:30-21:00 | All   | Dinner  | Restaurant                       |



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Childcare Face to Face Training  
Group 5

| CET         | Group | Topic   | Room                    |
|-------------|-------|---|-------------------------|
| 09:00-10:00 | 5     | High Performing Team/Working in an international Team | Disco                   |
| 10:00-10:45 | 5     | Do's & Don'ts   | Disco                   |
| 10:45-11:00 | 5     | Coffee Break  |                         |
| 11:00-12:45 | 5     | Running a session - Practical                         | Disco / Football Pitch  |
| 12:45-13:45 | 5     | Lunch   | Restaurant              |
| 13:45-14:45 | 5     | Running a session - Practical                         | Disco / Football Pitch  |
| 14:45-15:30 | 5     | Parent & Baby - Little Splashers                      | Disco                   |
| 15:45-16:00 | 5     | Coffee Break  |                         |
| 16:00-16:45 | 5     | Parent & Baby - Little Splashers                      | Babypool                |
| 16:45-17:00 | 5     | Coffee Break  |                         |
| 17:00-17:45 | 4 & 5 | Qualification Introduction / Registration             | Youngsters Room / Disco |
| 17:45-18:30 | 5     | Break   |                         |
| 18:30-21:00 | All   | Dinner  | Restaurant              |



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| CET         | Group | Topic   | Room            |
|-------------|-------|---|-----------------|
| 09:00-09:45 | 1     | Parent & Baby - Little Splashers                    | TV Room         |
| 10:00-11:00 | 1     | Baby Club - Additional Paperwork, Running a session | TV Room         |
| 11:00-11:15 | 1     | Coffee Break  |                 |
| 11:15-12:00 | 1     | Mini Disco/Meet Bamse                               | TV Room         |
| 12:00-12:45 | 1     | Concept Specific - TBFF                             | TV Room         |
| 12:45-13:45 | 1     | Lunch   | Restaurant      |
| 13:45-14:45 | 1     | Concept Specific - TBFF                             | TV Room         |
| 14:45-15:45 | 1     | Communication with guests / Customer service        | TV Room         |
| 15:45-16:00 | 1     | Coffee Break  |                 |
| 16:00-17:00 | 1     | Communication with guests / Customer service        | TV Room         |
| 17:00-17:45 | 1     | Q&A Pick up Wants & Worries                         | TV Room         |
| 17:45-20:30 | All   | Training close & Time to shine for Gala Dinner      | Conference Room |
| 20:30       | All   | Gala Dinner   | Restaurant      |



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Childcare Face to Face Training  
Group 2

| CET         | Group | Topic   | Room            |
|-------------|-------|---|-----------------|
| 09:00-09:45 | 2     | Qualification Introduction                          | Disco           |
| 09:45-10:00 | 2     | Break   |                 |
| 10:00-10:45 | 2     | Parent & Baby - Little Splashers                    | Disco           |
| 10:45-11:00 | 2     | Coffee Break  |                 |
| 11:00-12:00 | 2     | Baby Club - Additional Paperwork, Running a session | Disco           |
| 12:00-12:45 | 2     | Concept Specific - TBSE                             | Disco           |
| 12:45-13:45 | 2     | Lunch   | Restaurant      |
| 13:45-14:45 | 2     | Concept Specific - TBSE                             | Disco           |
| 14:45-15:45 | 2     | Communication with guests / Customer service        | Disco           |
| 15:45-16:00 | 2     | Coffee Break  |                 |
| 16:00-17:00 | 2     | Communication with guests / Customer service        | Disco           |
| 17:00-17:45 | 2     | Q&A Pick up Wants & Worries                         | Disco           |
| 17:45-20:30 | All   | Training close & Time to shine for Gala Dinner      | Conference Room |
| 20:30       | All   | Gala Dinner   | Restaurant      |



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| CET         | Group | Topic   | Room            |
|-------------|-------|---|-----------------|
| 09:00-10:00 | 3     | Baby Club - Additional Paperwork, Running a session | Youngsters Room |
| 10:00-10:45 | 3     | Qualification Introduction                          | Youngsters Room |
| 10:45-11:00 | 3     | Coffee Break  |                 |
| 11:00-11:45 | 3     | Parent & Baby - Little Splashers                    | Youngsters Room |
| 11:45-12:00 | 3     | Break   |                 |
| 12:00-12:45 | 3     | Concept Specific - TKC                              | Youngsters Room |
| 12:45-13:45 | 3     | Lunch   | Restaurant      |
| 13:45-14:45 | 3     | Concept Specific - TKC                              | Youngsters Room |
| 14:45-15:45 | 3     | Communication with guests / Customer service        | Youngsters Room |
| 15:45-16:00 | 3     | Coffee Break  |                 |
| 16:00-17:00 | 3     | Communication with guests / Customer service        | Youngsters Room |
| 17:00-17:45 | 3     | Q&A Pick up Wants & Worries                         | Youngsters Room |
| 17:45-20:30 | All   | Training close & Time to shine for Gala Dinner      | Conference Room |
| 20:30       | All   | Gala Dinner   | Restaurant      |



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Group 4

| CET         | Group | Topic  | Room               |
|-------------|-------|--|--------------------|
| 07:45–14:00 | 4     | First Aid + Lunch                              | Saloon             |
| 14:00-15:45 | 4     | Concept Specific - TKC                         | Seafood Restaurant |
| 15:45-16:45 | 4     | Communication with guests / Customer service   | Seafood Restaurant |
| 16:45-17:00 | 4     | Coffee Break                                   |                    |
| 17:00-18:00 | 4     | Communication with guests / Customer service   | Seafood Restaurant |
| 18:00-20:30 | All   | Training close & Time to shine for Gala Dinner | Conference Room    |
| 20:30       | All   | Gala Dinner                                    | Restaurant         |



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Childcare Face to Face Training  
Group 5

| CET         | Group | Topic  | Room               |
|-------------|-------|--|--------------------|
| 09:00-10:45 | 5     | Concept Specific TBFF/TBSE                   | Seafood Restaurant |
| 10:45-11:00 | 5     | Coffee Break                                 |                    |
| 11:00-13:00 | 5     | Communication with guests / Customer service | Seafood Restaurant |
| 13:00-14:00 | 5     | Lunch  | Restaurant         |
| 14:00-14:30 | 5     | Q&A  | Seafood Restaurant |
| 14:30-20:30 | 5     | First Aid                                    | Saloon             |
| 20:30       | All   | Gala Dinner                                  | Restaurant         |



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