

Childcare Face to Face Training  
**Group 1**

CET	Topic	Room
08:00-09:00	Welcome to TUI & Concept Overview	Conference Centre
09:00-15:00	First Aid (Lunch Break included)	Conference Centre
15:00 – 16:00	Trainers Introduction/Uniform Standards/Concept Specific	
16:00 – 18:00	Trainer Running a Session - Practical Session/Theory	TBC
19:30 – 21:00	Evening Meal	Magico Restaurant



Live Happy

27.05.2022

Childcare Face to Face Training  
**Group 2**

CET	Topic	Room
08:00-09:00	Welcome to TUI & Concept Overview	Business Centre 2
09:00-10:00	Trainers Introduction/Uniform Standards/Concept Specific	Business Centre 2
10:00 – 10:15	Coffee Break	
10:15 – 12:15	Trainer Running a Session - Practical Session/Theory	Business Centre 2
12:15 – 12:45	Do's & Don't's	Business Center 2
12:45 - 13:45	Lunch	
13:45 – 15:00	Getting in to character/Setting the experience Importance of signing in & out	Business Center 2
15:00 – 15:30	Summary of the day/ Explanation of running the session.	Business Centre 2
15:30 - 16:00	Break	
16:00 – 22:00	First Aid (Evening Meal Included)	Conference Room



27.05.2022

Childcare Face to Face Training  
**Group 3**

CET	Topic	Room
08:00-09:00	Welcome to TUI & Concept Overview	Business Centre 1
09:00-10:00	Trainers Introduction/Uniform Standards/Concept Specific	Business Centre 1
10:00 – 10:15	Coffee Break	
10:15 – 12:15	Trainer Running a Session - Practical Session/Theory	Business Centre 1
12:15 – 12:45	Do's & Don't's	Business Center 1
12:45 - 13:45	Lunch	
13:45 – 15:00	Getting in to character/Setting the experience Importance of signing in & out	Business Center 1
15:00 – 16:15	Family Fun Pratical	Business Centre 1
16:15 – 16:30	Coffee Break	
16:30 – 18:00	Summary of the day/ Explanation of running the session/Running the Session Prep	Conference Room
19:30 – 21:00	Evening Meal	Magico Restaurant



27.05.2022

Childcare Face to Face Training  
Group 1

CET	Group	Topic	Room
09:00 – 09:30	1	Do's & Dont's	Business Centre 1
09:30 – 10:45	1	Getting in to character/Setting the experience Importance of signing in & out	Business Centre 1
10:45 - 11:00	1	Coffee Break	Business Centre 1
11:00 – 12:15	1	Explanation of running the session. Running the Session Prep	Business Centre 1
12:15 – 12:45	1	Baby Club Q&A	Business Centre 1
12:45 – 13:45	1	Lunch	
13:45 – 14:45	1	Baby Club - Running a Session, Paperwork	Business Centre 1
14:45 – 15:45	1	High Performing Team/Working in an international Team	Business Centre 1
15:45 – 16:00	1	Coffee Break	
16:00 – 18:00	1	Running the Session – Practical Delivery	TBC
18:30 – 19:15	1	Mini Disco/Meet Bamse	Conference Room
19:30 – 21:00	1	Evening Meal	Magico Restaurant



28.05.2022

Childcare Face to Face Training  
Group 2

CET	Group	Topic	Room
09:00 – 10:00	2	Running the Session Prep.	Business Centre 2
10:00 – 11:15	2	Family Fun - Practical	Business Centre 2
11:15 – 11:30	2	Coffee Break	Business Centre 2
11:30 – 12:45	2	Running the Session – Practical Delivery	Business Centre 2
12:45 – 13:45	2	Lunch	
13:45 – 14:45	2	High Performing Team/Working in an interbational Team	Business Centre 2
14:45 – 15:30	2	Family Fun Prep.	Business Centre 2
15:30 – 15:45	2	Coffee Break	
15:45 – 17:00	2	Family Fun Practical Delivery	TBC
17:00 – 18:30	2	Break	
18:30 – 19:15	2	Mini Disco/Meet Bamse	Conference Room
19:30 – 21:00	2	Evening Meal	Magico Restaurant



28.05.2022

Childcare Face to Face Training  
Group 3

CET	Group	Topic	Room
08:00-14:00	3	First Aid (Breaks & Lunch Included)	Conference Room
14:00 – 15:00	3	High Performing Team	Conference Room
15:00 – 16:15	3	Family Fun Delivery	Conference Room
16:15 – 18:00	3	Running the Session – Practical Delivery	TBC
18:00 – 18:30	3	Break	
18:30 – 19:15	3	Mini Disco/Meet Bamse	Conference Room
19:30 – 21:00	3	Evening Meal	Magico Restaurant



28.05.2022

Childcare Face to Face Training  
Group 1

CET	Group	Topic	Room
09:00-09:45	1	Running the Session – Practical Delivery Cont.	Business Centre 1
10:00-11:00	1	Parent & Baby Wellbeing	Conference Room
11:00-11:15	1	Coffee Break	
11:15-12:45	1	Communication with guests/Customer service Importance of the focus on children	Business Centre 1
12:45 – 13:45	1	Lunch	
13:45 – 16:00	1	Drama Workshop Role Play scenarios/Dealing with complaints	Business Centre 1
16:00 – 16:15	1	Coffee Break	
16:15 – 17:45	1	Q&A	Business Centre 1
		#WECARE Training Close	Conference Room
19:30 – 21:00	1	Evening Meal	Magica Restaurant



29.05.2022

Childcare Face to Face Training  
Group 2

CET	Group	Topic	Room
10:00 – 11:00	2	Parent & Baby - Wellbeing	Conference Room
11:00-11:15	2	Coffee Break	
11:15-12:45	2	Communication with guests/Customer service Importance of the focus on children	Business Centre 2
12:45 – 13:45	2	Lunch	
13:45 – 16:00	2	Drama Workshop Role Play scenarios/Dealing with complaints	Business Centre 2
16:00 – 16:15	2	Coffee Break	Business Centre 2
16:15 – 17:45	2	Q&A	Business Centre 2
		#WECARE Training Close	Conference Room
19:30 – 21:00	1	Evening Meal	Business Centre 2



29.05.2022



Childcare Face to Face Training  
Group 3

CET	Group	Topic	Room
09:00-10:00	3	Running the Session – Practical Delivery Cont.	Business Centre 1
10:00-11:00	3	Parent & Baby Wellbeing	Conference Room
11:00-11:15	3	Coffee Break	
11:15-12:45	3	Communication with guests/Customer service Importance of the focus on children	Business Centre 1
12:45 – 13:45	3	Lunch	
13:45 – 16:00	3	Drama Workshop Role Play scenarios/Dealing with complaints	Business Centre 1
16:00 – 16:15	3	Coffee Break	
16:15 – 17:45	3	Q&A	Business Centre 1
		#WECARE Training Close	Conference Room
19:30 – 21:00	3	Evening Meal	Magica Restaurant



29.05.2022