

# HOLIDAY VILLAGES CONCEPT TRAINING 2024

## HOLIDAY VILLAGES DELIVERY MANAGER

**Location:** Holiday Village Turkey & TUI BLUE Tropical Hotels, Sarigerme, TURKEY

**Dates:** 20/02/2024 – 27/02/2024

**Arrival Airport:** DLM

**Board Basis:** FULL BOARD

**Currency:** EUROS OR TURKISH LIRA

**Time Zone:** CET +2



### IMPORTANT INFORMATION

PROVIDED BY TUI	WHAT YOU SHOULD BRING
<p><b>Flights:</b> To the training will be booked for you.</p>	<p><b>Passport or ID card:</b> Please ensure you have a valid passport with at least 6 months validity after your trip.</p>
<p><b>Transfers:</b> To and from your training destination airport. After you collect your luggage, exit the airport and look for a driver's sign with your name or a TUI airport rep for information.</p>	<p><b>Travel Insurance Information</b></p>
<p><b>Accommodation:</b> At the training destination. You will share a twin room with a same-sex colleague attending the same training. Please be respectful if you arrive late at night.</p>	<p><b>Money:</b> Most places accept credit/debit cards or cash in local currency in case you want to purchase extras, souvenirs or alcoholic beverages. The local currency for Turkey is the Turkish Lira.</p>
<p><b>Food and soft drinks with meals:</b> For the duration of training. Water is available throughout.</p>	<p><b>Any medication:</b> That you take or might need</p>
<p><b>Towels:</b> Hairdryer, kettle, mini fridge and some basic toiletries are provided in your room.</p>	<p><b>Jacket:</b> Bring a jacket or hoodie for the evening as it might be cooler.</p>
<p><b>Gym:</b> The Gym will be available throughout your stay.</p>	<p><b>Clothes:</b> <b>Casual, clean and comfortable</b> clothes for training. No ripped jeans, revealing or inappropriate clothing please.</p>
	<p><b>Gala Dinner Celebration outfit:</b> Dress to impress!</p>
	<p><b>Chargers and EU plugs for your devices:</b> You might find an extension lead handy if you have lots of devices.</p>
	<p><b>Laptop / iPad and Notepad:</b> Please bring your own device if you don't have a TUI one or a notepad for note taking during training.</p>

### TOP TIPS

To help you be prepared for your trip!

- 1** Check all your flight details and information as soon as you receive the confirmation, so that any mistakes can be rectified in time and that you can plan your trip.
- 2** Don't forget to do the Online Check-in in advance for your flight and arrive at the airport at least 2 hours prior to departure.
- 3** Check the luggage allowance on your ticket with the airline. We will include one piece of checked luggage, usually around 20 kgs. If your luggage is over the weight allowed by the airline, you will need to pay this yourself.
- 4** Keep the original receipts for any travel to training you have paid for yourself. This would need to be pre-approved and you can only claim the money back with an original receipt once in your summer destination.
- 5** There are currently no COVID-19 travel restrictions. However, please keep yourself informed about the training destination you are travelling to and we will inform you if any rules regarding vaccinations, COVID testing or face masks change.
- 6** Bring a short extension lead to charge your devices, then you only need to bring 1 EU plug adapter.
- 7** As Turkey is not in the EU you have to pay for calls and for using mobile data, so check your mobile contract in advance. Turn the mobile data off before getting on the flight. Wi-Fi in the hotel is very good. If unsure, always check with your provider first.
- 8** Training will take place at our TUI resorts, so please remember to be respectful of all colleagues and guests, by ensuring your behaviour reflects that of the one expected in your destination, as a proud ambassador of TUI.
- 9** Come with an open mind, be ready to learn, ask lots of questions and meet your new colleagues. And most of all have FUN!!!

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### DRESS CODE

From the moment you arrive at your training venue, you will be representing the business. It is therefore important that you present a positive smart image at all times, both in the way you dress and the way you behave.

Dress smart, but comfortable during the training sessions. There will be a mixture of classroom, practical and possibly some outdoor activities. The evening will be cooler, so bring a jacket, cardigan or jumper.

**Below are some good and not so good examples of what to pack:**



### What NOT to wear during training:

Of course you are free to wear your own clothes during your free time in the evenings.



### ADDITIONAL INFORMATION

To view the TUI training website to see your training journey and read the frequently asked questions, please follow the QR code below:



**Thank you!**  
Your TUI BLUE and Hotel Concepts  
Training Team