



Holiday Villages Delivery Manager

Face to Face Training Agenda

You will be tasked with either DNA or Child Protection Training to deliver back on Day 5, Session 3 and 4.

	Topic	Room
Session 1	<ul style="list-style-type: none">• Welcome to HV• Review of S22• Updates for S23• Your role and responsibilities as an HVDM	
Session 2	Your role as an HVDM	
Session 3	Partnership Management Team – with Neil and Abbie	
Session 4	Commission and tracking Ancillaries S23	

Thursday 23rd
February 2023

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	Topic	Room
Session 1	Motivating and Engaging your Team. Analysing CSQ's to drive high performance within your team	
Session 2	Motivating and Engaging your Team. Analysing CSQ's to drive high performance within your team	
Session 3	HV App & Branding workshop	
Session 4	Start of season and Weekly Planning workshop	

Friday 24th
February 2023

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	Topic	Room
Session 1	Football & Swim Observations	
Session 2	F&B Training w/ Bernhard.	
Session 3	F&B Training w/ Bernhard.	
Session 4	HV FIT Framework w/ David Alvarez	

Saturday 25th
February 2023

Holiday Villages Delivery Manager

Face to Face Training Agenda



	Topic	Room
Session 1	TUI & TAG Presentations with HVDM's, ATL's, EM and AM's.	
Session 2	TUI & TAG Presentations with HVDM's, ATL's, EM and AM's.	
Session 3 & 4	HV Team Bonding	
Evening	GALA Dinner Evening	

Sunday 26th
February 2023

Holiday Villages Delivery Manager

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	Topic	Room
Session 1		
Session 2	Programming Workshop on HV Delivery w/ TAG	
Session 3	DNA	
Session 4	Child Protection training	

Monday 27th
February 2023