



Virtual Entertainment Brief for Entertainment Delivery Team Managers



CET	Topic	Trainer
10:00 – 10:45	Intro	Shelley O'Prey & Barbara Kirchner
10:45 - 11:15	TUI Blue Reporting & CSQ	Adele Spencer-Jones & Jessica Leitch
11:15 - 11:45	Logistics & AV	Jessica Leitch & Kellie Phillips
11:45-12:00	Break	
12:00-13:00	TBSEN update	Kellie Phillips & Josh (TAG)
13:00 - 14:00	Mental health	Emma Nabarro & Martina Osculati
14:00 - 14:45	Lunch	
14:45 - 15:15	TBFF	Janine Geisser & Ryan Morris
15:15-16:00	TBFF Live Business	Kellie Phillips, Janine Geisser & Live Business
16:00 - 16:15	Break	
16:15-16:45	GOLD	Shelley O'Prey & Live Business
16:45 - 17:00	Managing underperformance	Shelley O'Prey
17:00 - 17:30	Q&A & close	Shelley O'Prey

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10:00 – 10:05	Welcome back!	Shelley O'Prey
10:05 - 10:45	EDTM Toolkit & Manual	Tucker Colley & Jana Gawin
10:45 – 11:30	SUNEO	Ulrike Finger & Goeksel Ekicioglu
11:30 – 11:45	Break	
11:45 – 13:00	TBFT	Ulrike Finger & Jana Gawin
13:00 – 13:30	COVID update	Jana Gawin & Patrick
13:30 - 14:45	Lunch	
14:45 – 15:30	BlueFlt	David Alvarez
15:30 – 16:30	Let me entertain you	ALL
16:30 - 17:00	Quiz	
17:00-17:30	Next steps, training expectations & close	Shelley O'Prey & Barbara Kirchner

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